

Our Suite of Components for Travel Agents and Tour Operators



CRM

Increase customer engagement, loyalty and conversion rates

- ✓ GDPR compliant client profile management
- ✓ Capture email and other communications
- ✓ Automatic import of web enquiries
- ✓ Enquiry, quote and booking workflow
- ✓ Visually compelling quotations
- ✓ Personalised marketing campaigns and analytics



Reservations

Offer a wider range of products

- ✓ Search GDS, BA NDC and LCC flights
- ✓ Search contracted and 3rd party ground products
- ✓ Quote and automatic revalidation
- ✓ Dynamic and tailor made packaging
- ✓ Automatic mark-ups and preferencing
- ✓ Integrated content at point of sale



Mid/Back Office

Streamline operations and gain deep insight

- ✓ Booking import from GDSs, Evolvi, Trainline and more
- ✓ Automated transaction fees and invoicing
- ✓ Workflow and quality control alerts
- ✓ Automated reconciliation
- ✓ Integrated travel accounting
- ✓ Integrated reporting engine



Product Management

Reduce errors and save time quoting

- ✓ Rates per person, per room or per party
- ✓ Free sell, on request and/or from allocation
- ✓ Complex offers and combinability
- ✓ Black outs and other constraints
- ✓ Errata and rich content
- ✓ Extranet for supplier access



Booking Engine

Increase distribution by going online

For agents

- ✓ Trade version of reservation module

For corporates and consumers

- ✓ XML API to power in-house booking engine
- ✓ Or Integrated booking engine by Billian